The procedure you have to follow to recover your password depends on the type of username you have: n.surname or idxxxxxx (where xxxxxx is a number).

1) The username n.surname is given to candidates who have never attended courses at Verona University when they register for the first time at registration section available at www.univr.it/applicationphd (Esse3) and it has to be used to fill in the PhD application form to participate in the competition.

2) The username idxxxxxx is reserved to students or former students of Verona University. With this username it is possible to access directly to the login section www.univr.it/applicationphd without filling in the registration form.
Starting from the Home-page [www.univr.it/applicationphd](http://www.univr.it/applicationphd), please select the item «Password forgotten» from the menu on the right. Insert your Fiscal Code (Italian ID no.) or your username (n.surname) and click on «Send e-mail». A message with username and password will be sent to the e-mail address the user has indicated during the registration phase.

If your fiscal code is correct and corresponds to an account n.surname, an e-mail will be sent to your e-mail address and a notification message will appear.

The e-mail will report the username and password you have to use in order to enter in ESSE3 and fill in the Application Form.
Users with access credentials in the form idxxxxxx (where xxxxxx is a number) have to follow the guide to this link: https://www.univr.it/it/i-nostri-servizi/servizi-per-studenti/-/servizi/gia-gestione-identita-di-ateneo